



Your Passport to your Dolphin II Massage Chair



Set-Up, Procedures and the Care and
Maintenance of your Chair.

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Made in the U.S.A. since 1977

380A Morris St. Sebastopol, CA 95472

*Congratulations on your purchase of the beautiful
and innovative Dolphin II Massage Chair. With a
little practice, you will learn to easily operate your
chair. By experimenting, you will discover the many
adjustment options available to you allowing you
to optimize your clients' comfort while increasing
the ease and precision of your work.*

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Please Note

Decals have been added to the Chest and Seat Tubes to assist in setting up your chair and in positioning it from vertical to horizontal. Though they are intended as "quick start" set-up guides, you will find that most of your clients will be comfortable at these settings.

Please do not hesitate to call if you have any questions regarding these or any other aspect of your chair.

Dolphin II Set-Up Directions

Place the Dolphin with both main cam levers facing you¹. Start by unlocking both levers².

Open the cushioned velcro flaps on the back of the armrest to expose the chest and seat rods beneath³. Lift up the seat rod and cushion⁴.

Hold the main tubing under the chest plate and lift upwards. When the "start clamp" sticker is visible, lock the main cam lever at the base of the chair⁵.

Lift the chest plate and swing the armrest brace towards the main tubing and place the set pin into the 2nd hole from the top⁶.



Place the safety strap around the main tubing and latch the hook to the opposite side⁷.

Lift the seat plate upwards. When the "start clamp" sticker is visible, lock the main cam lever at the base of the chair⁸.

Pivot the seat rod downwards toward the main tubing and place the set pin into the 2nd hole from the top⁹.

Place the safety strap around the main tubing and latch the hook to the opposite side¹⁰.

Adjust the chest slider by unlocking both small cam levers on either side of the chest plate. Move slider to desired position and re-fasten both cam levers to lock into place¹¹.

(2)



Pull the cam lever toward you¹⁻² to release Face Rest. Rotate (up or down) to desired angle.

Push the cam lever away from you to lock³⁻⁴.

To adjust the cushion height / angle, lift plate under cushion and place the top against one of the three ramp stops⁵⁻⁶ to get the desired angle. Replace cushion when desired angle is achieved⁷.

Over time, it may be necessary to increase the tension on the locking mechanism. Remove face rest / chest slider from chair. Turn upside down. Unlock cam lever and tighten phillips head screws slightly until face rest holds properly⁸.

(3)



Fully open the case and place the Dolphin II on the half with the velcro slit¹. *Before continuing, make sure the Dolphin is on this half only and the feet do not go over the middle seam.*

Feed the back legs with wheels through the velcro slit^{2/3}.

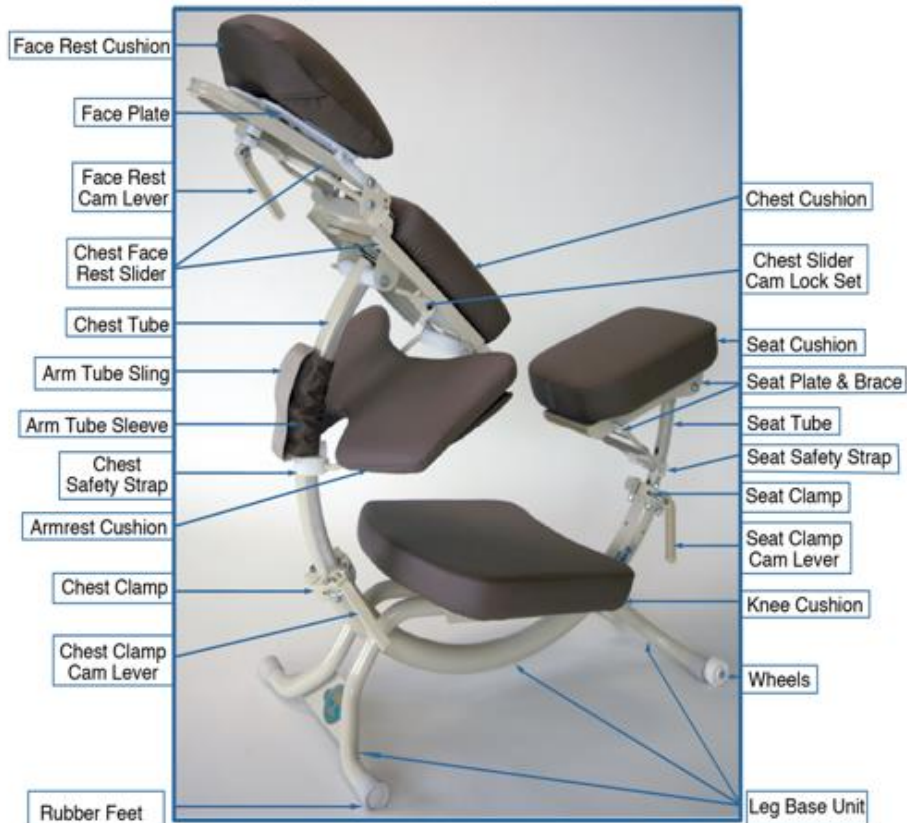
Flip the loose half of the case over the top of the chair⁴ and zip along the side⁵.

Tilt the chair onto the wheels and use the handle at the top⁶ to wheel or use the cushioned shoulder strap and side handles⁷ to carry the chair at your side.



(4)

Dolphin II Description of Parts



(5)

Care & Maintenance

General Maintenance: Periodically check that all nuts and screws are securely fastened. If Cam Levers become noisy, lubricate with wax or soap.

Safety: Be sure Cam Levers and safety straps are locked before client sits on chair. A **maximum weight limit of 300 lbs.** should be observed.

Cleaning: Vinyl Fabric: Clean with warm water and mild soap. Use a soft bristled brush if necessary. If stains are persistent, use rubbing alcohol sparingly and immediately wipe with warm water.

Travel cases are made from a nylon fabric with a water repellent backing. Machine wash in cold water on delicate setting. Do not machine dry - doing so will remove backing.

Plastic Collar/Clamp Adjustment: With use or with different types of body work, it may be necessary to adjust the tension of the Plastic Collar Clamp. Follow these instructions:

Use a 1/2" open end wrench or crescent wrench (pliers can be used if wrench's are not available). **Tighten U-bolts nuts clockwise 1/4 turn at a time** until proper tension is achieved (when cam lever operates smoothly and tubes are held sufficiently). It is important the **two bolts are tightened the same amount** so that the floating half of the collar/clamp moves parallel against the tube's flat side. If cam lever is difficult to push into the lock position try: a) loosening U-Bolt nuts in same manner as above with counter-clockwise turns. b) spray a small amount of silicone lubricant between cam lever and cam collar.

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Warranty & Return Policy

Warranty

Pisces Productions Dolphin 2 Chairs come with a three (3) year warranty to the original owner (3 year Warranty covers the Frame/Understructure, Upholstery/Padding) The original owner is determined by the individual the item was shipped/sold to unless otherwise noted on work order.
All other parts & accessories one (1) year warranty (labor not included)
Replacement parts are covered by a 90 day warranty
Damages caused by improper set-up, accident, abuse, use for non intended purpose, ignoring the weight limit, neglect or non normal wear and tear are not covered.

Shipping Policy

All shipments must be inspected no more than 48 hours after product is received.
Failure to do so constitutes conclusive proof the products were received complete and Without damage. All packaging material must be saved to ship back in original packaging. After 48 hours the item in question will be treated as a warranty issue only. Once the product leaves Pisces Productions it becomes property of the buyer.

Return Policy

Product being returned must be in original packaging in new condition with an approved RA # within 14 days of receiving.
(14 days from FedEx proof of delivery date or 21 Days after USPS postmark).

Items may be returned 45 days after proof of delivery, 20% restocking fee applies after 14 days.
Shipping fees, rush fees and custom option fees will not be reimbursed.
Item must be returned in original Pisces Productions labeled box. Please call to verify you have packaged the item correctly,
Damage to item on return shipment is buyers responsibility.

Exclusive Remedy-Consequential Damage Disclaimer

In no event will Pisces be liable for any specials, direct, indirect, incidental, exemplary, punitive or consequential damages or costs.
Delays including, but not limited to, damages for loss of profits or income, loss of use, downtime and employee or independent contractor wages,
Payments and benefits are not covered under the terms of this warranty.

Nancy Rosenblum - Pisces Productions

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